

Setting up the Hilook IP Intercom

- Getting a Hilook intercom to work on an NVR, Indoor Monitor and the app concurrently.
- Update the firmware firstly. iVMS4200 is the recommended app to update the indoor station as it's not recommended to be done any other way.
- Connect up the Hilook Intercom and the Hilook NVR to a network switch.
- The Intercom system can be powered up via a PoE network switch rather than using the power supplies supplied with the units.
- Using SAPD Tool, Initialize the devices.
- At this point you can register/open an account with Hik-Connect. If you have one active, then you are already setup to add the devices to your account.
- Make sure you have a network cable running from the switch to the NVR and plugged into the network port of the NVR, not the camera PoE inputs.

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- Once the devices are setup, you can add the Intercom Door Station (Villa) to the NVR:

- 1 Log into the NVR.
- 2 Configuration tab.
- 3 Camera.
- 4 Custom Add.
- 5 Fill out the IP Address, Username and Password of the Intercom – The intercom will not be listed in the available device list. You will have to manually fill out the details of the Villa Door Station.
- 6 Click Apply.

Now move over to the App and proceed to add the device to the App:

- 1 Click on the “Add” button – top right of the screen.
- 2 Click on Scan QR Code.
- 3 Go back to SADP Tool – Device Assess – Unbind the device from the account.
- 4 A new Binding Code option appears – View the QR Code – Scan the new into the app – and this will now allow you to view the intercom on the NVR and the App and the indoor monitor.

- The reason for the last step to remove the binding and then re-binding, is due to the fact that the indoor station seems to issue a new QR Code that enables a better connection to the app service as well as a more stable connection to the NVR too.