

DICKER
DATA

CONNECT

SURVEILLANCE AND SECURITY



App Notifications and Saving Recordings to Phone

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SuperCam Plus & SuperCam Max

Scenario

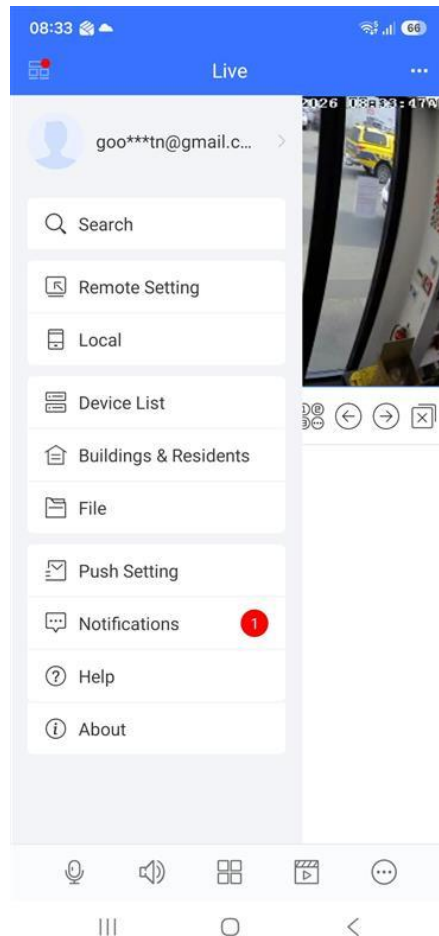
- You have a notification on you App. You want to share the video incident. Which App are you using?

How to share the video recording from you phone?.

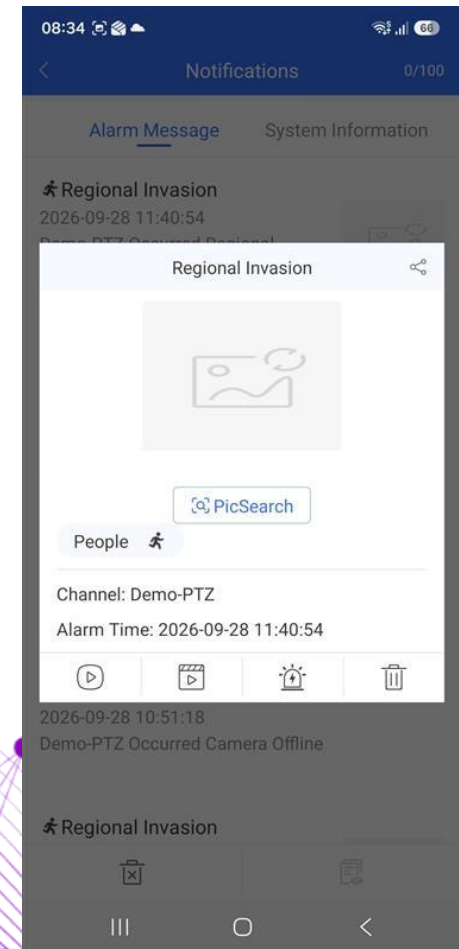
- Here we are going to show you how to perform this function on both Apps.



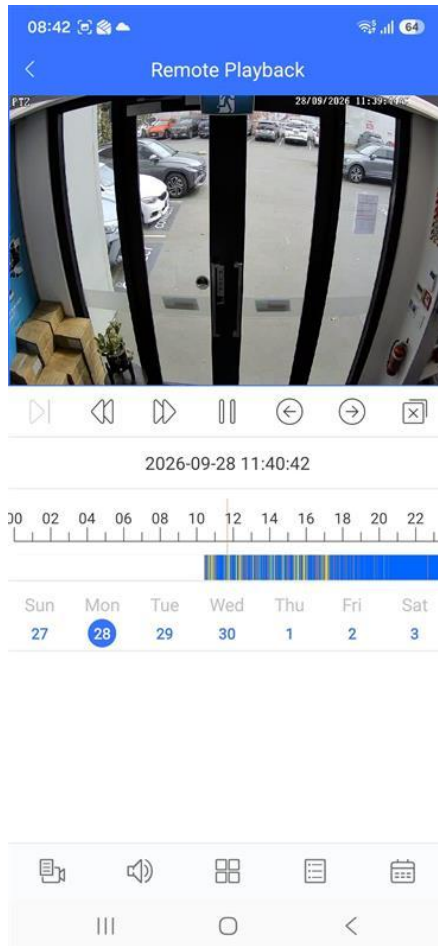
SuperCam Plus



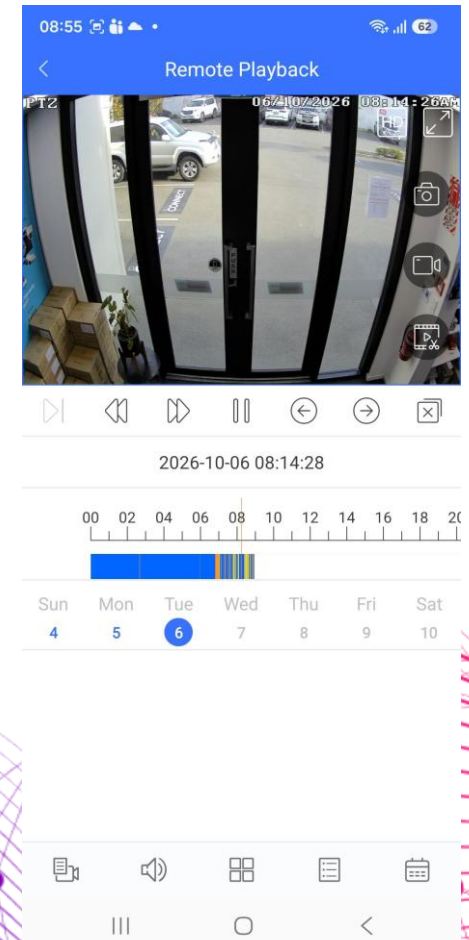
- Go to the main screen and select the menu icon 
- Select **Notifications**
- Select the notification event to playback
- Select **Play**  to playback the event



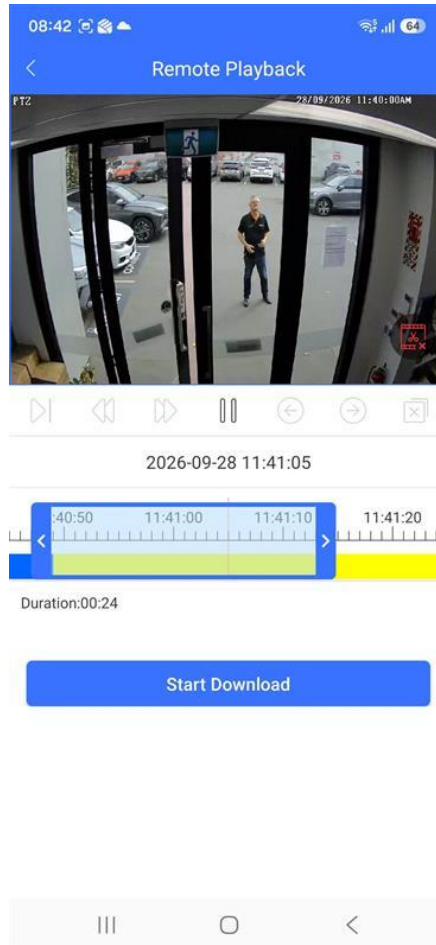
SuperCam Plus



- Once confirm the this is the correct event recording, touch anywhere on the playback video to bring up additional icons
- Select the Video clip/download icon 



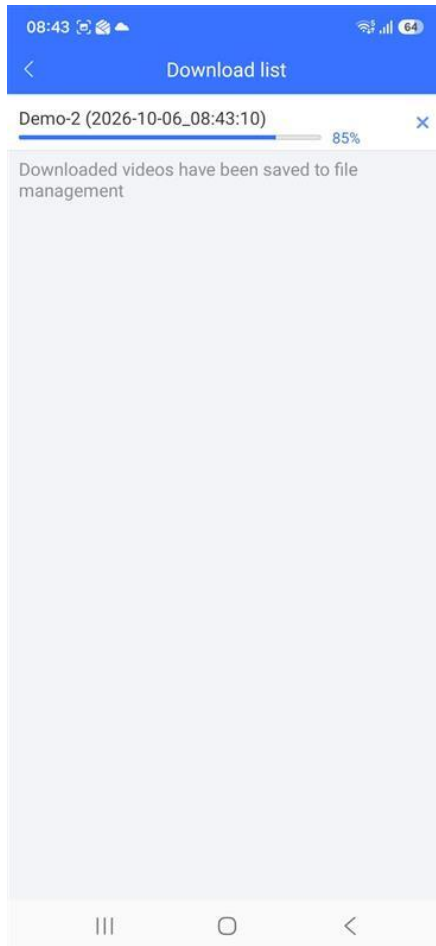
SuperCam Plus



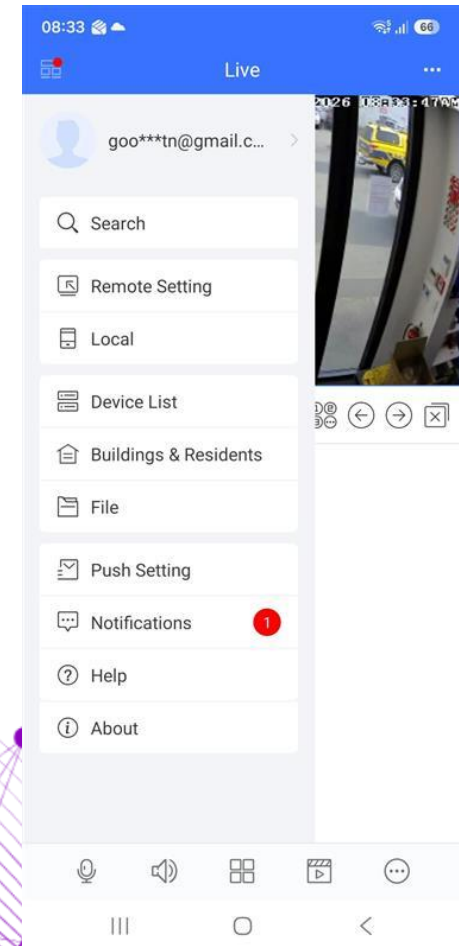
- Move the left and right arrow of the Blue window to select the timeline of recording you want to download
- Once confirmed of timeline, select **Start Download**



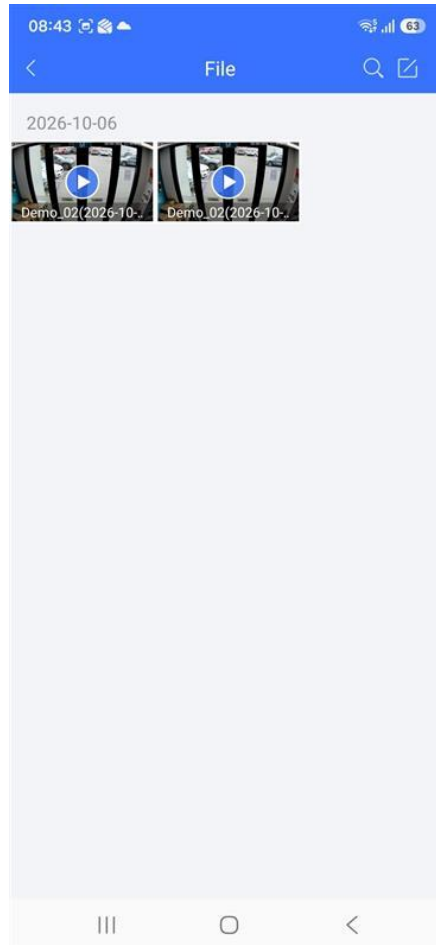
SuperCam Plus



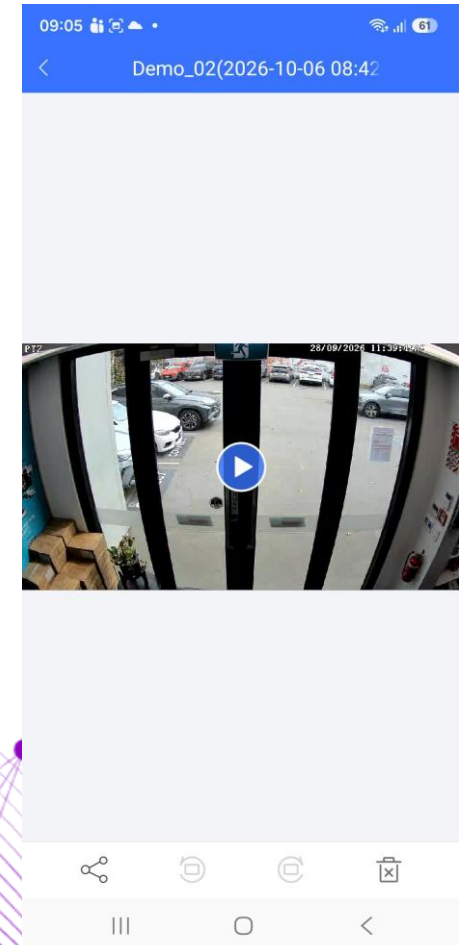
- The download process will start and will save it in the **File management** folder
- Go back to the main menu and select **File**



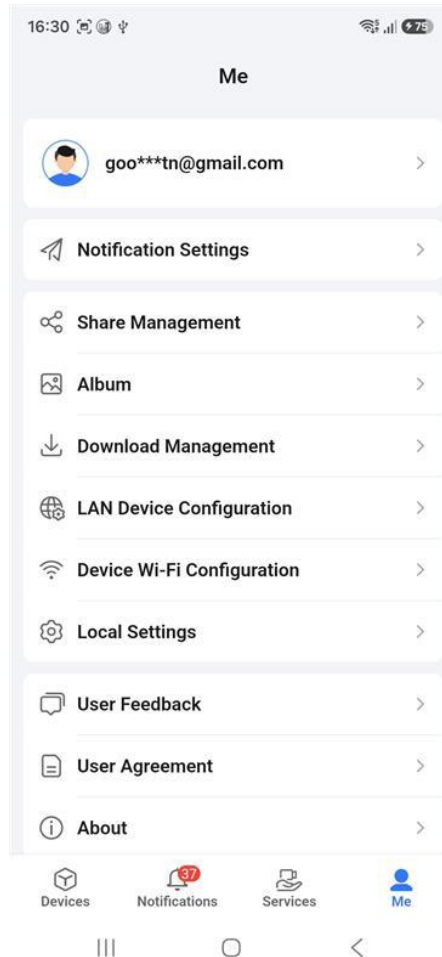
SuperCam Plus



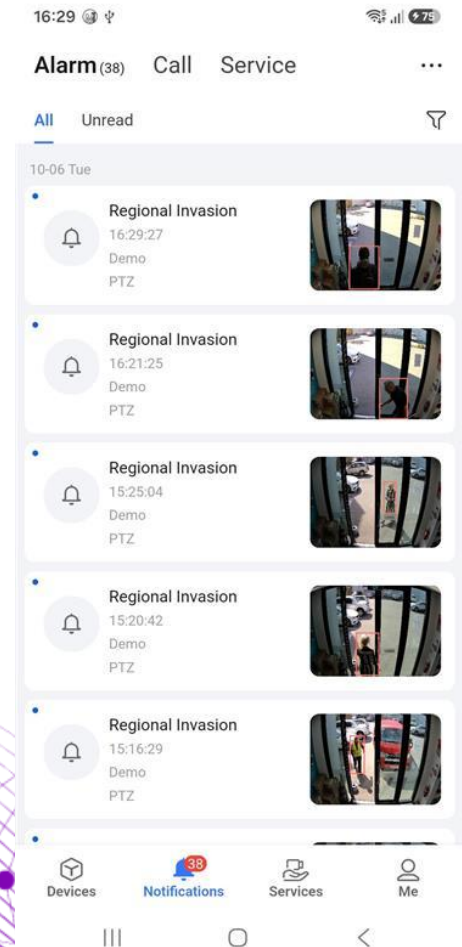
- Select the file you want to share
- Select the **Share** icon 
- **Please Note:** The file is MP4, and in some cases may be too big to send via email as some email services won't send files bigger than 2Mbs. You may have to share via alternative platforms.



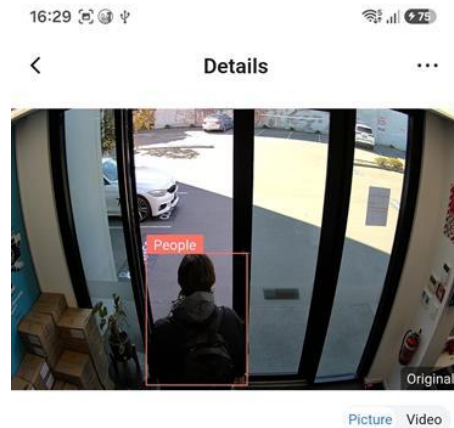
SuperCam Max



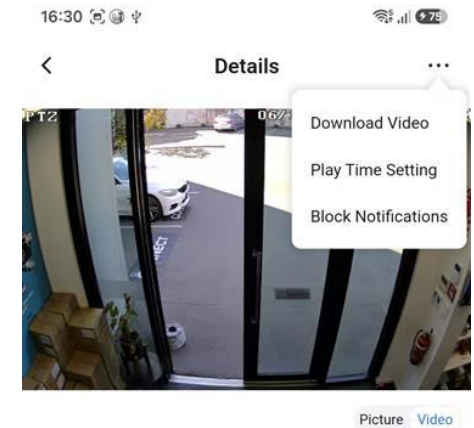
- On main screen, select **Notifications**
- Select the event you want to look at



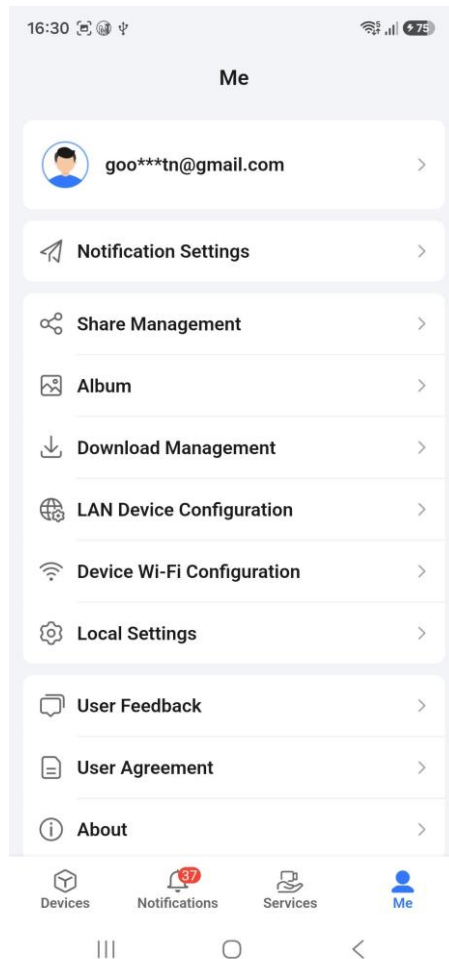
SuperCam Max



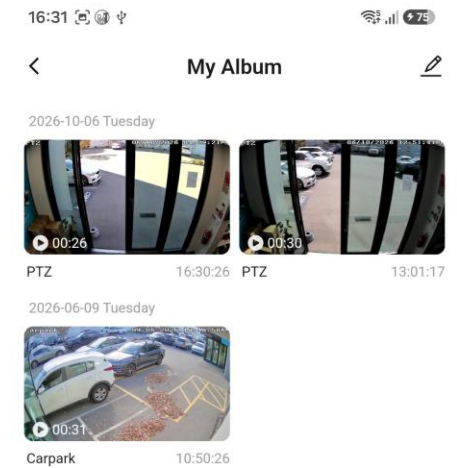
- Select video to playback the recorded event **Video**
- Once happy with recorded event, select the **3-dots** icon and select **Download Video**



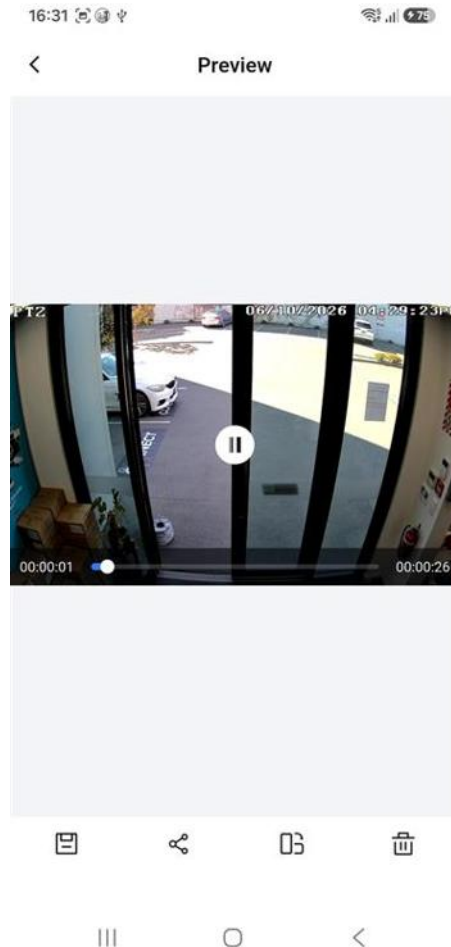
SuperCam Max



- Go back to main screen and select **Me** icon 
- Select **Album**
- Select the recorded event you want to share



SuperCam Max



- Select the **Share** icon 
- **Please Note:** The file is MP4, and in some cases may be too big to send via email as some email services won't send files bigger than 2Mbs. You may have to share via alternative platforms.

Mobile App

