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TVT

TVT SuperCam Max End User App

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SuperCam Max

This is the latest End User App from TVT. It allows easier access to all your sites on one screen and more control over sharing and Service Provider access.

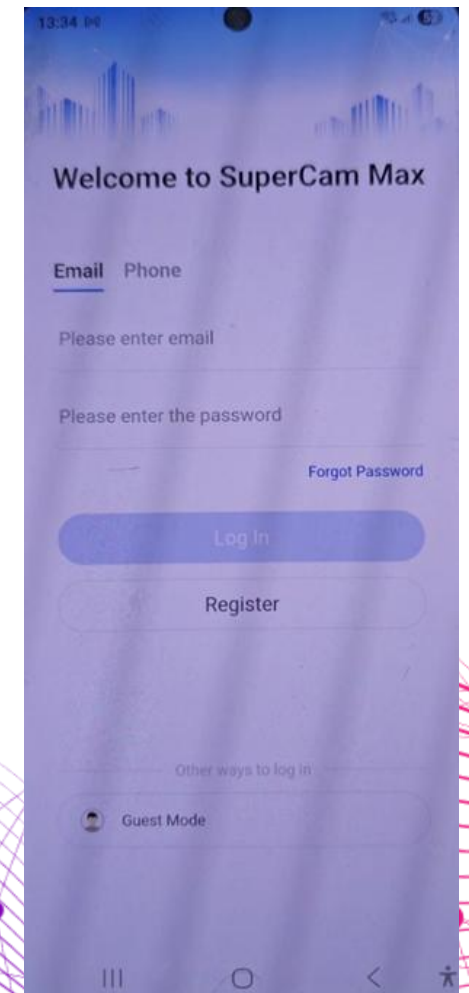
This is to replace SuperCam Plus which is still available for use, there will no longer be any future developments with this App.



SuperCam Max

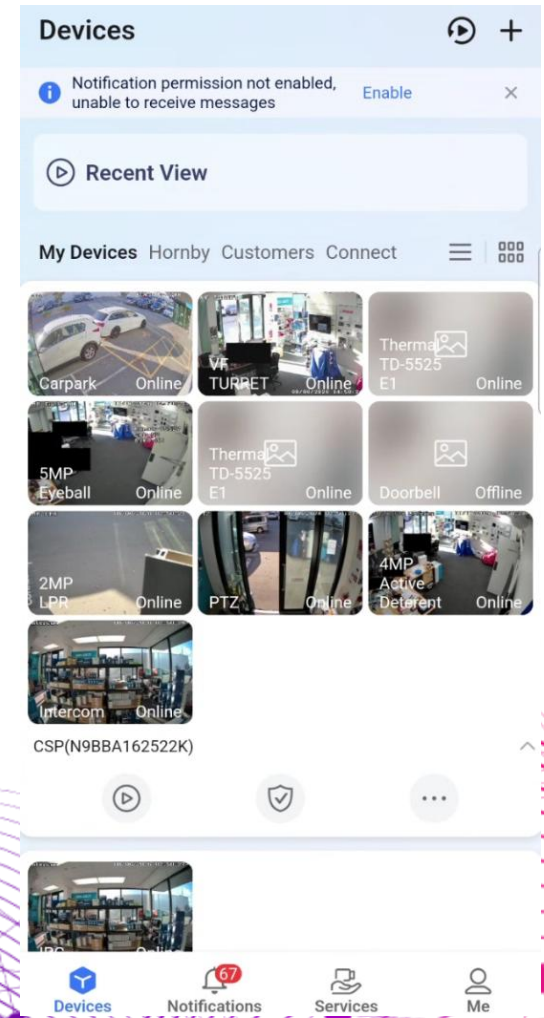
- Register a new account or enter your existing SuperCam Plus account credentials.
- If new account, you will have no sites on your phone App.
- If existing account, all your sites will appear on the main screen
- **Guest Mode:** If you do not want to have an account, sign in as a guest

Note: *If not using an account, If your phone is replaced or reinstalling the app you will no sites on your main screen.*



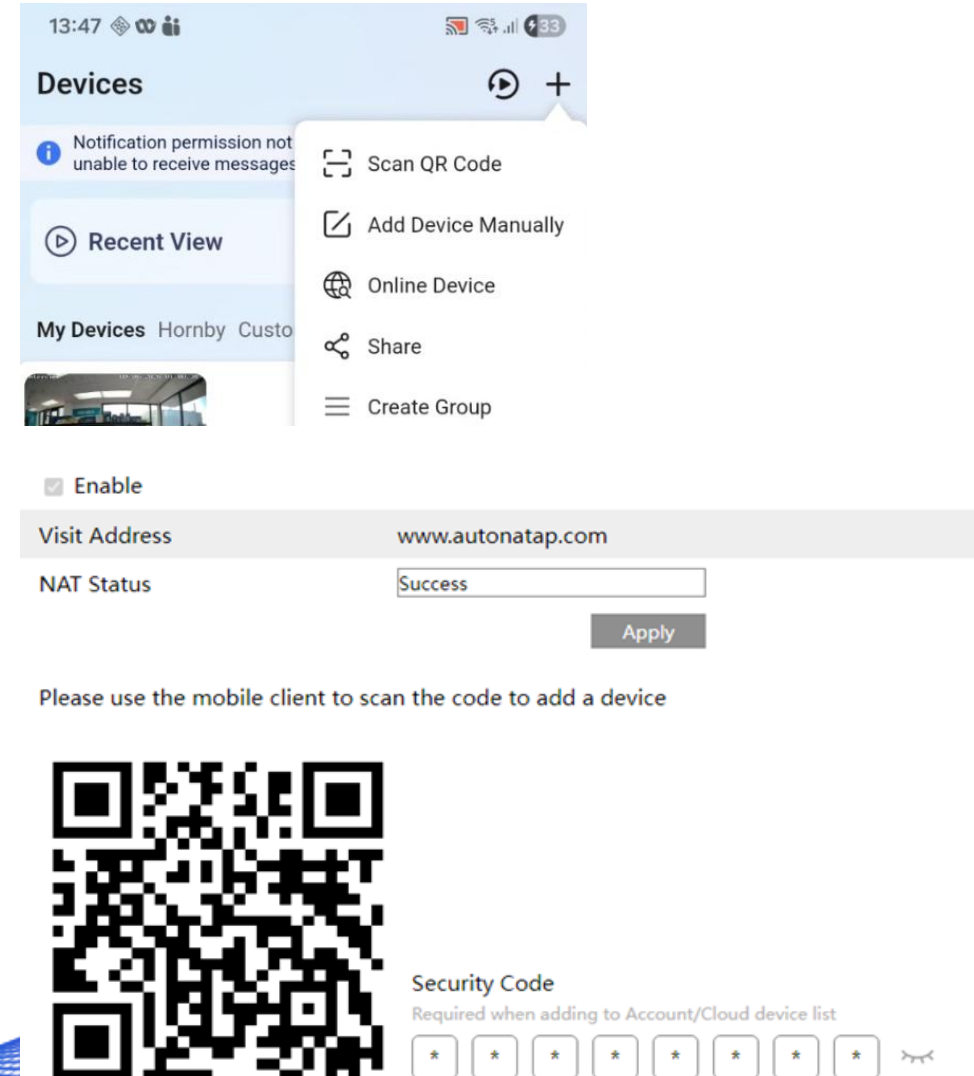
SuperCam Max

- Once logged in, if existing account, your sites will appear in the main screen in the **Devices** Tab
- From here you can scroll through all your sites and select the Live view icon.
- The  icon is to change the size of the camera view tabs
- The  icon is for the Arm/Disarm function of the camera system. Configuration is required before function will work. Please contact your Installer.
- **Notifications** Tab - is a record of all notifications from the camera system
- **Services** Tab – Assigning a service provider if required or checking details of current Service Provider.
- **Me** Tab – Account and phone settings configuration



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- Adding a Devices to the App
- Adding Devices to app is required if a new account has been created for the App
- After logging into the App, on the Device Screen
- Select the Add  icon and **Scan QR Code**



The screenshot shows the 'Devices' screen of the SuperCam Max app. At the top, there's a status bar with the time 13:47 and battery level 33%. Below the status bar, the 'Devices' title is followed by a play icon and a plus icon. A notification banner at the top says 'Notification permission not granted, unable to receive messages'. Below this is a 'Recent View' section with a play icon. The 'My Devices' section shows 'Hornby' and 'Custom'. A menu is open over the plus icon, listing options: 'Scan QR Code', 'Add Device Manually', 'Online Device', 'Share', and 'Create Group'. Below the menu, there's an 'Enable' checkbox which is checked. The 'Visit Address' field contains 'www.autonatap.com'. The 'NAT Status' field shows 'Success'. An 'Apply' button is at the bottom right. Below the form, a message says 'Please use the mobile client to scan the code to add a device'. A large QR code is displayed, and below it is a 'Security Code' field with a note 'Required when adding to Account/Cloud device list' and a series of input boxes for the code.

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- Enter the Verification Code (Security Code)- Ask your installer for the Security code

☒ Enable

Visit Address

NAT Status

Please use the mobile client to scan the code to add a device



Security Code

Required when adding to Account/Cloud device list

- Change Device Name and select **Save**

< Please enter the verification code



TD-3104H1-4P-B2-B(NB02D08AQG2P)

Serial Number: NB02D08AQG2P

Please enter the verification code

You can follow the steps below to obtain the device verification/security code

1. Access the interface with verification/security code:

Location: Main Menu > Settings > Network > NAT

2. The device verification/security code is to the right of the device QR code.

Add

Username/Password

< Modify Device Name



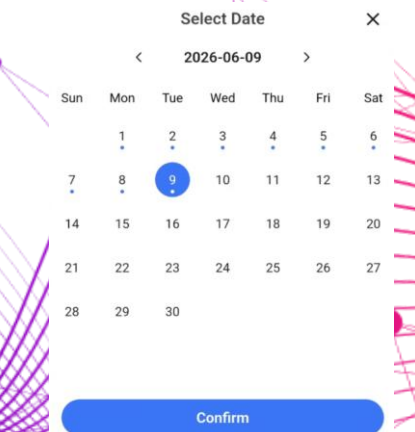
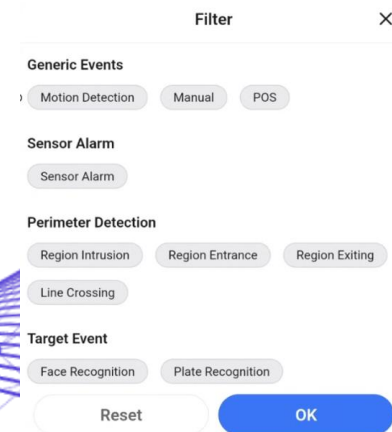
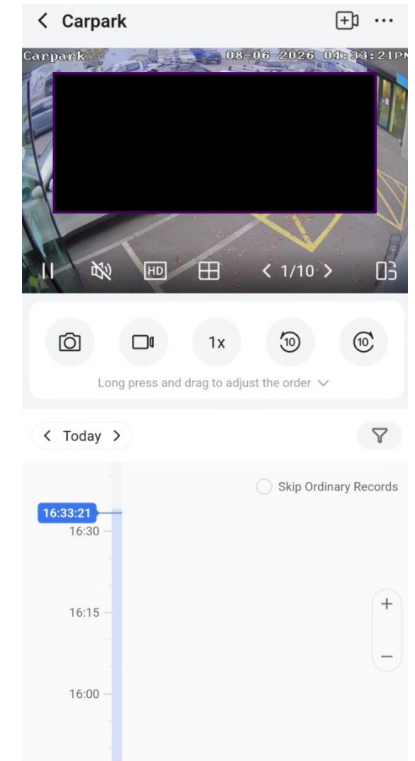
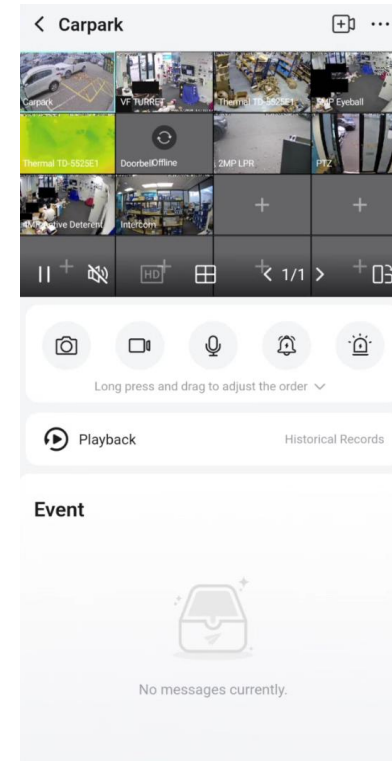
TD-3316B4-16P-A1(N9BBA162522K)

You can rename your device for easier future reference.

Save

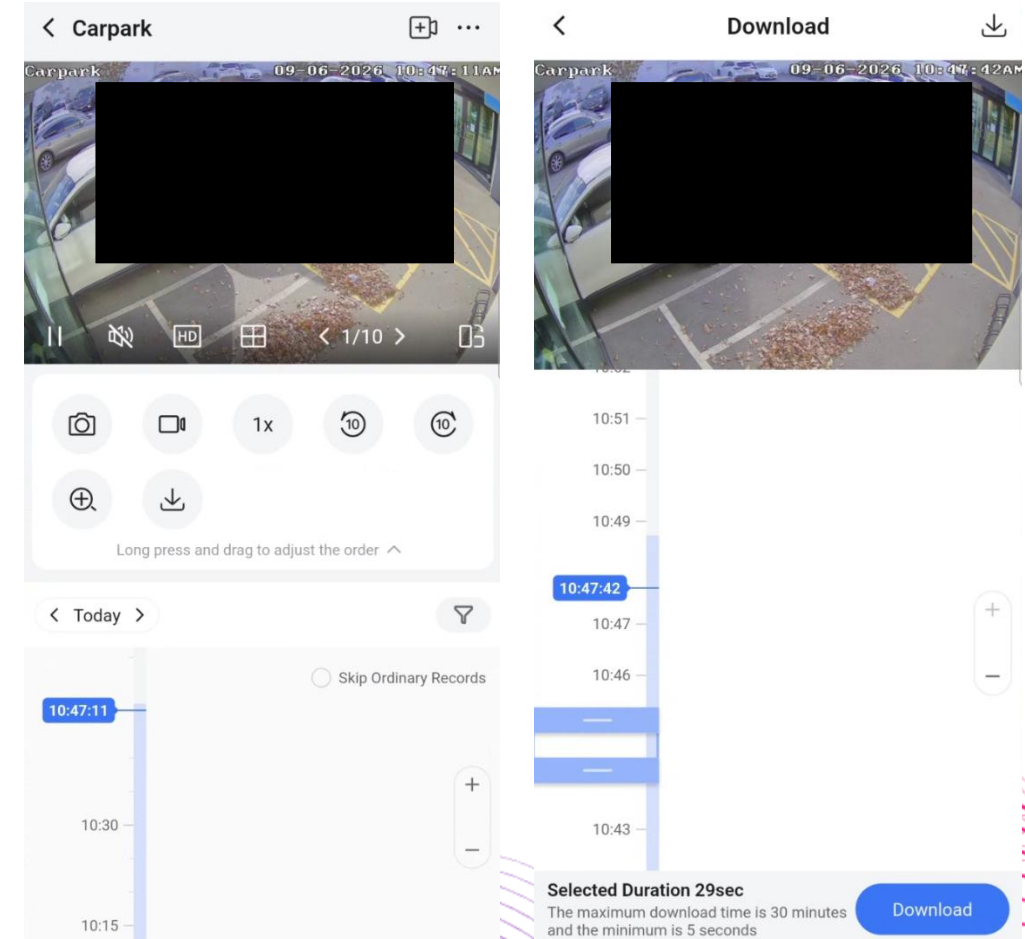
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- **Live View** – On this screen you can select individual or grids of **4, 9, or 16** cameras.
- **Playback** –  This will show the selected camera with a vertical playback timeline. **1, 4, or 9**  cameras can be selected for playback. Scroll up or down the timeline for playback.
- **Filter**  Selecting this icon will open up a filter window to select which filters you want to use in your search parameters. All is off by default
- Select **< Today >** to go to the calendar to select a specific date of available recording to view.



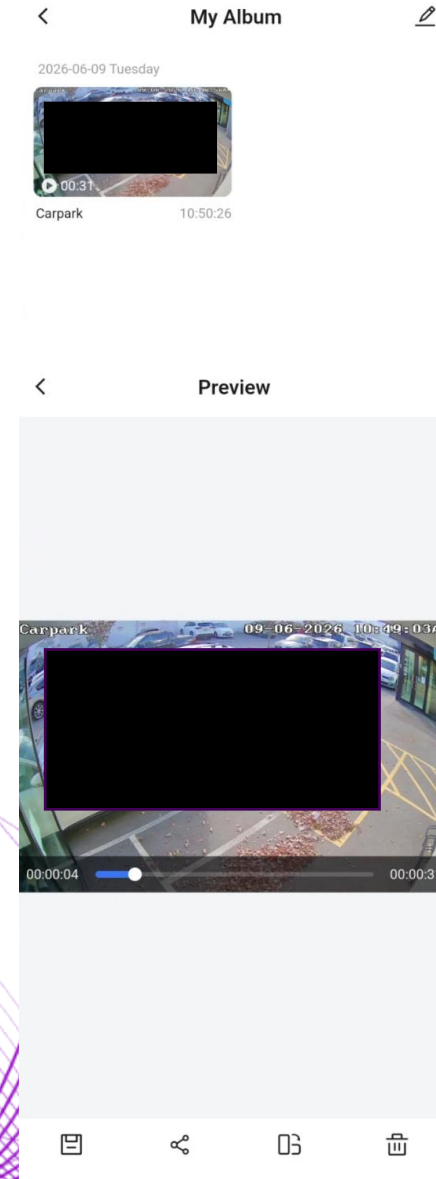
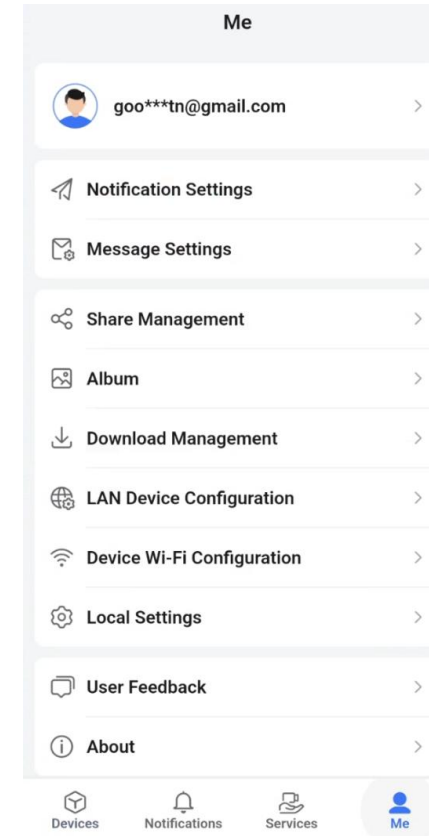
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- Download recorded footage
- Select the  icon. Select your timeline – 30 seconds – 30 minutes max.
- Select download. This will save it in you Album Folder in the **Me** menu
- Select the back arrow  to get to the main initial screen with the 4 main menu icons at the bottom



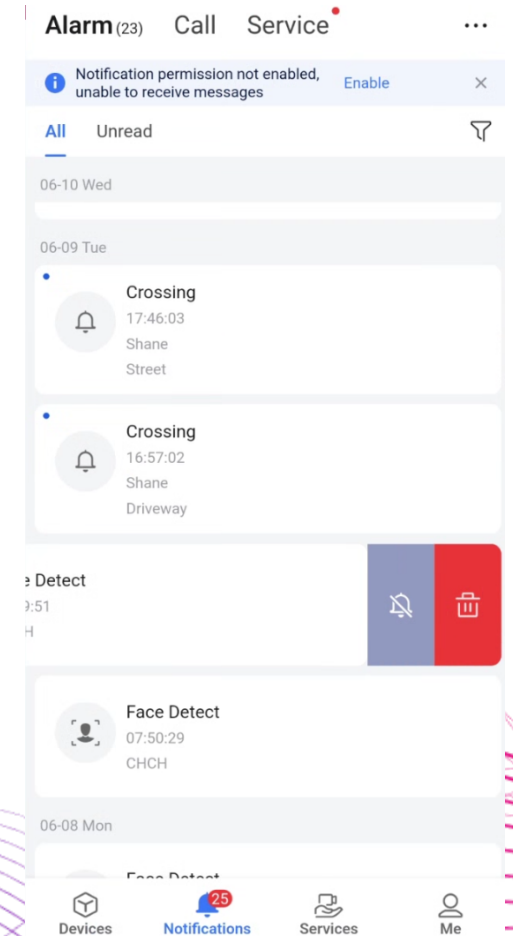
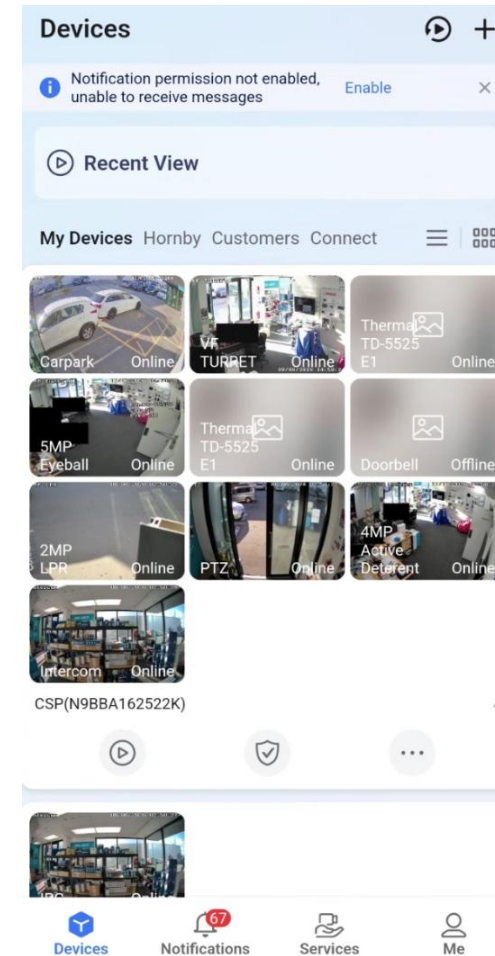
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- Select **Me** icon
- Select **Album**
- Select the recorded footage to start playback.
- Save  Saves the video to you phone's local storage
- Share  You can share the video to other locations. This will depend on the video size for sharing
- Full screen mode 
- Delete video footage 



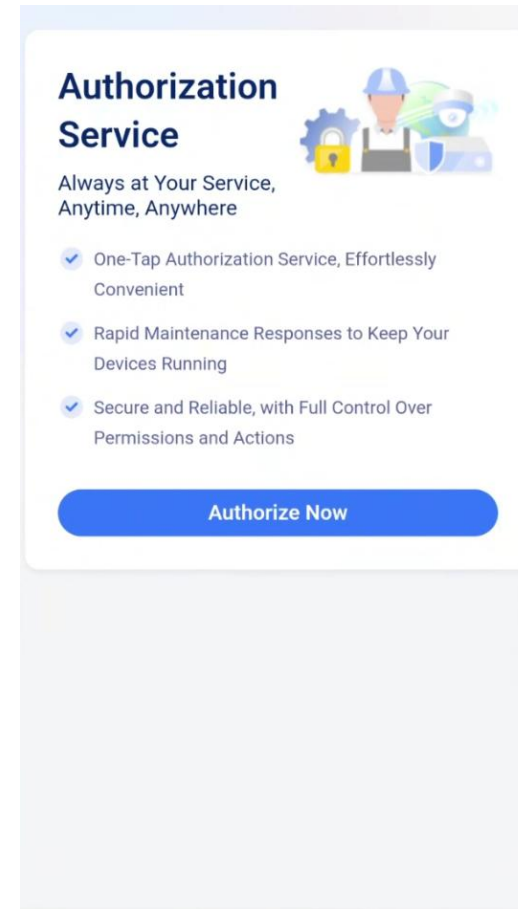
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- **Notifications Tab**
- This is all notifications are located. **Alarm / Call / Service.**
- You can select any of the alarm notifications to check the recorded event or delete it by swiping left on the event which will bring up the delete icon to delete the notification.
- When swiping left on the event, if there is a bell symbol with a line through it next to the delete symbol,, you can select it to disable all notifications related to this event



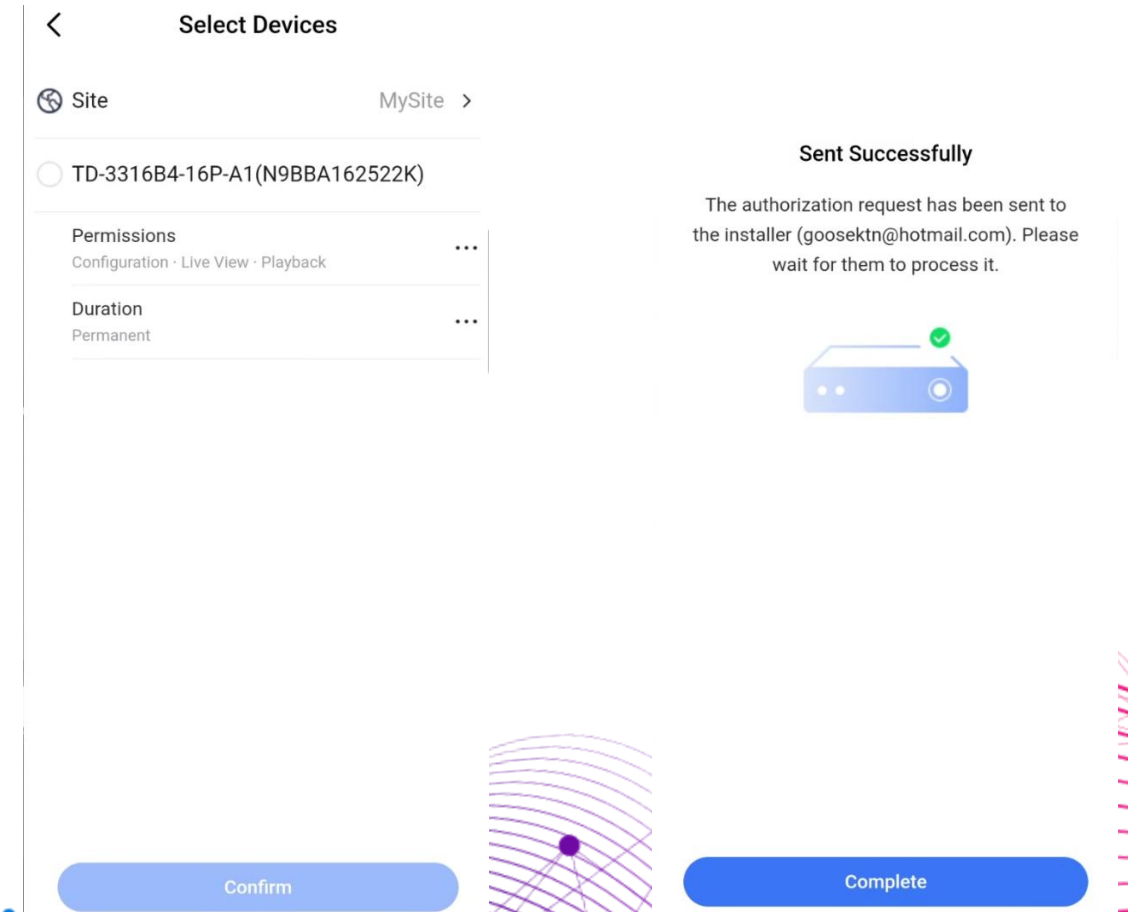
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- **Services** Tab – Authorization of a Service Provider to remotely support your TVT system
- Select **Authorize Now**
- Enter the Installer email address and select **Next Step**



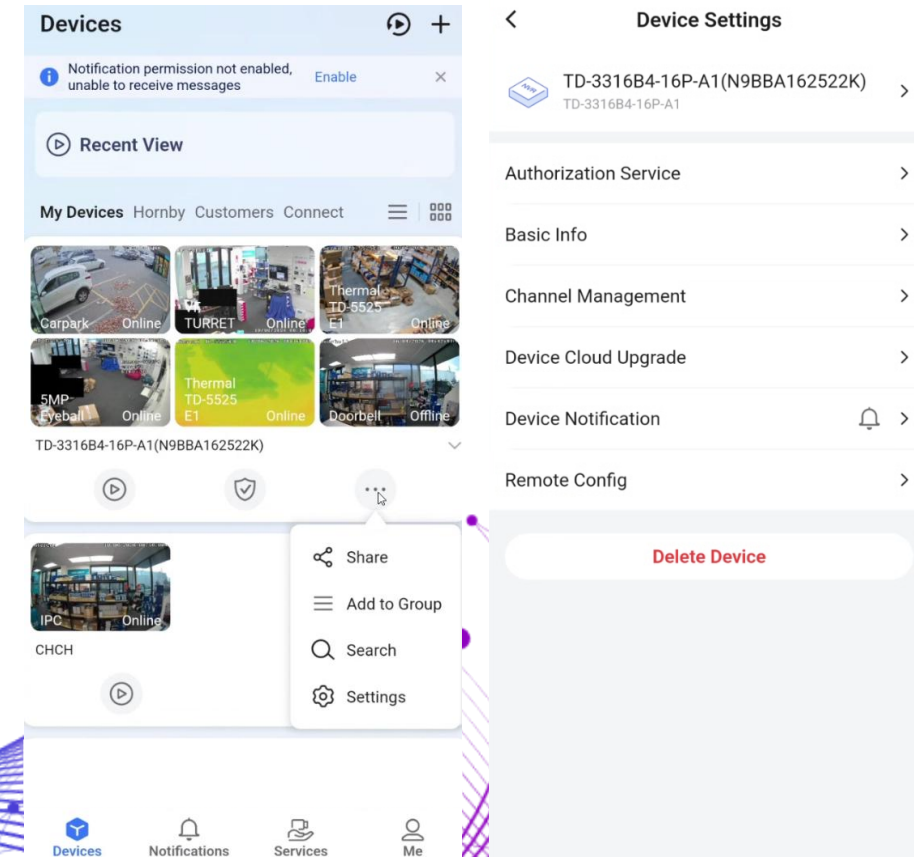
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- Select the devices/options and select **Confirm**
- Select **Complete**
- A notification will go the Installer Partner App and once confirmed the Installer details will appear in the **Services** Tab
- This can also be setup from the settings menu from the main Device screen



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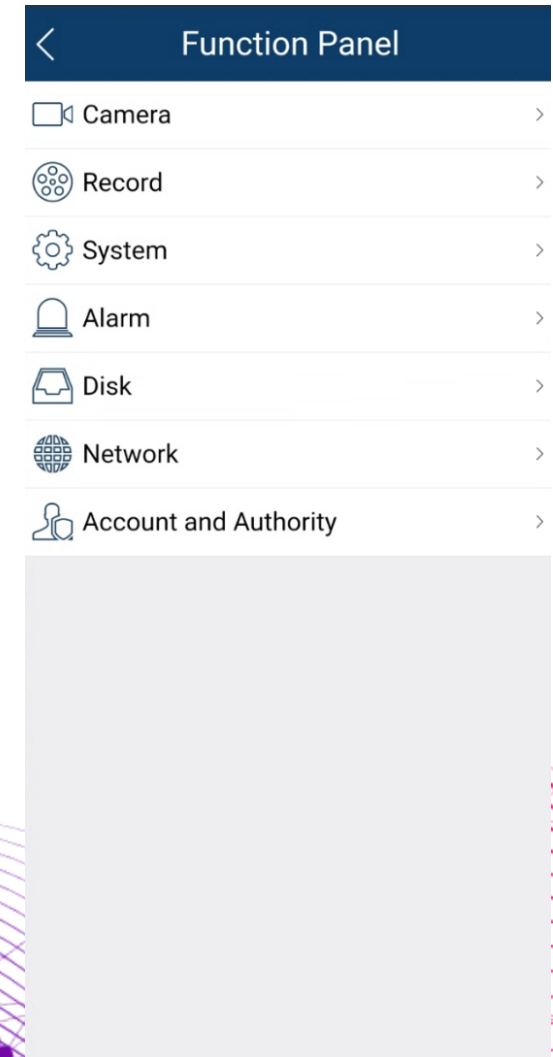
- **Device Settings** Menu layout
- **Authorization Service** – Also can be selected to add your installer as your service provider. Same as the **Services** Tab
- **Basic info** – NVR information
- **Channel Management** – list of all devices connected to NVR
- **Device Cloud Upgrade** – Firmware updates for NVR and cameras, if available
- **Device Notification** – Enable/Disable event reporting of NVR
- **Remote Config** – Configuration of NVR's programming and analytic functions



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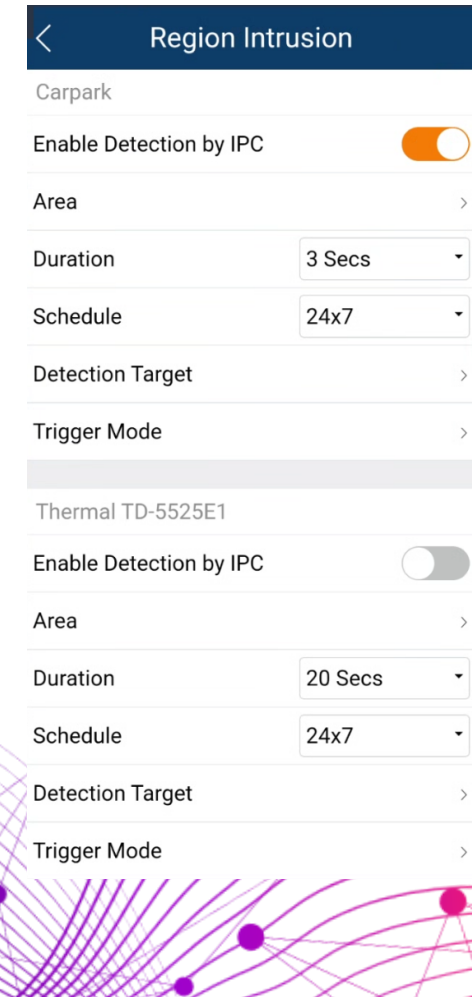
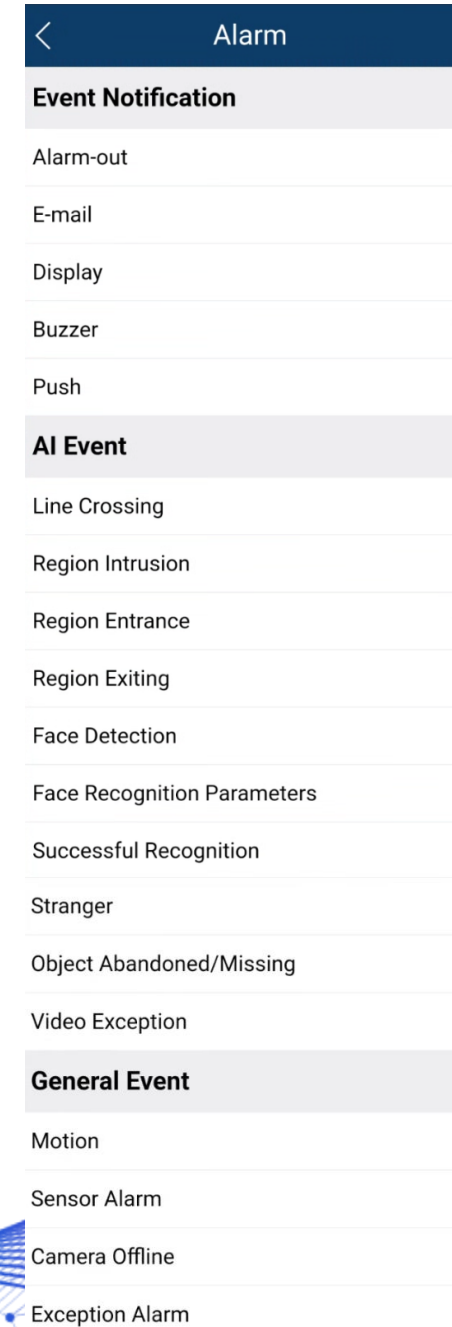
- **Remote Config** – Function Panel. This allows you to make changes to the camera system via the App. Here you change most of the features and functions, check logs, network, HDD status and recording, add and delete user accounts all with the App (depending on your authority level). In this case we are going to focus on **Alarm** functions.
- Select **Alarm**

Please be careful of what changes are made in the configuration as this is direct access to NVR's programming..



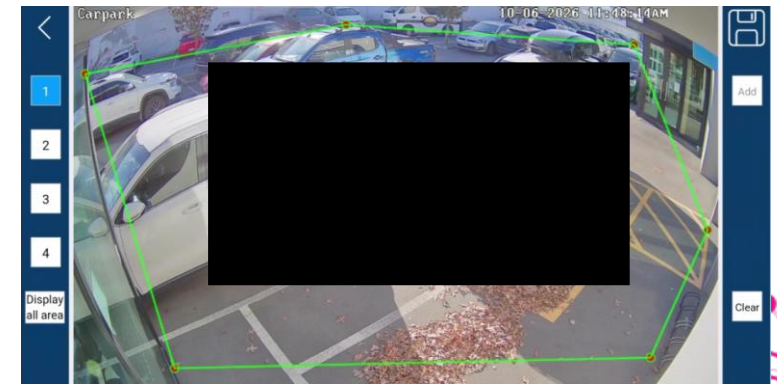
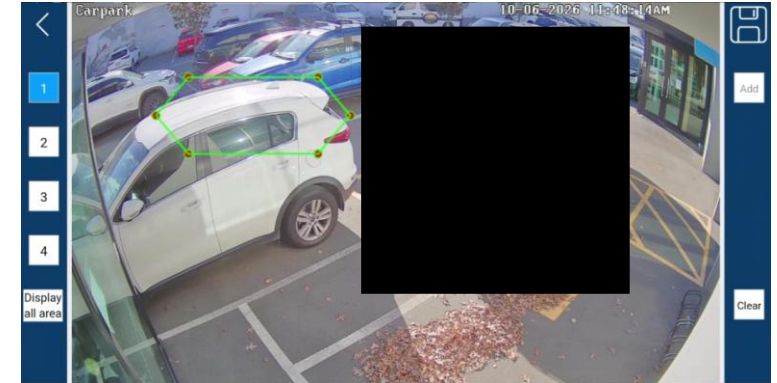
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- In this menu we are going to focus on AI Events. Here we can add/delete/alter AI Events.
- **Region Intrusion** – You can setup you detection/trigger configuration on the cameras in the list. We will look at the Carpark camera
 - Enable** – On/Off
 - Area** – Draw/alter grid for detection
 - Duration** – Time delay between detection
 - Schedule** – Timeline for active detection
 - Detection Target** – People/Vehicle/Non-vehicle
 - Trigger Mode** – What happens after events



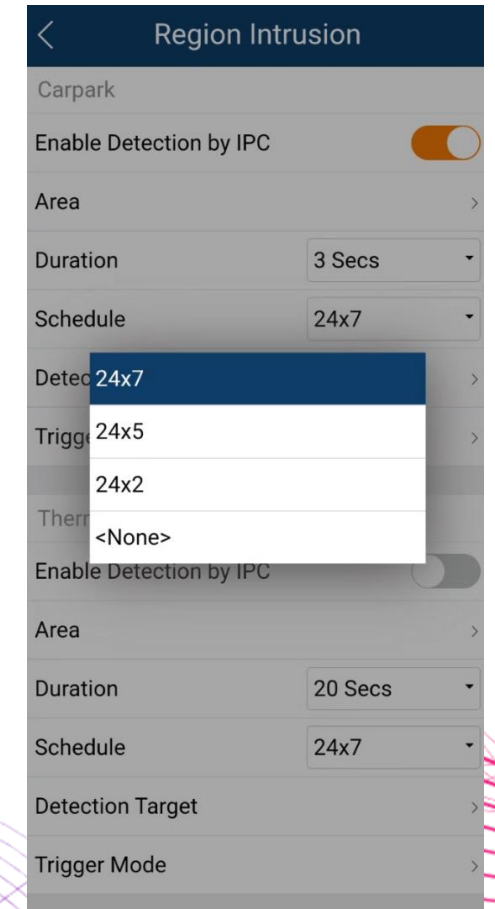
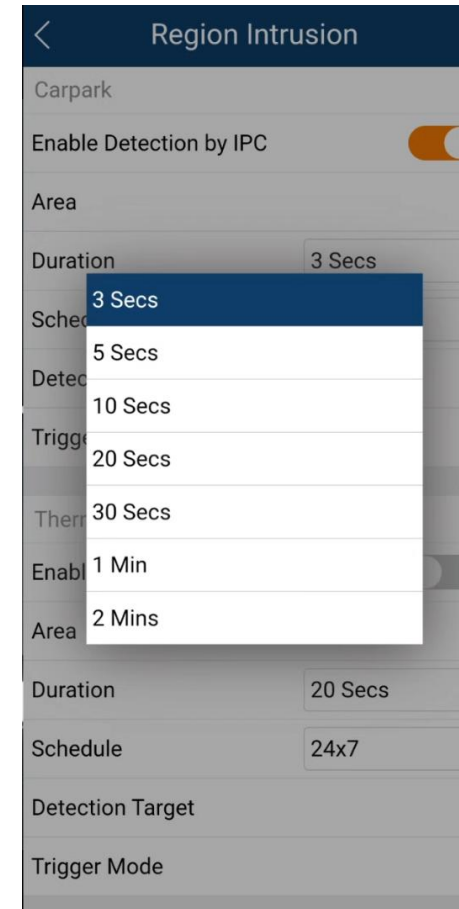
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- **Area** – Select Add . A green grid will show up if there isn't one showing
- Move the connecting dots to cover the area you want to be used for the event. Up to 4 grids can be created.
- Save when completed and select the back arrow  to return to previous menu.
- *Please note that this function is only available on the B2-B series of NVR's*



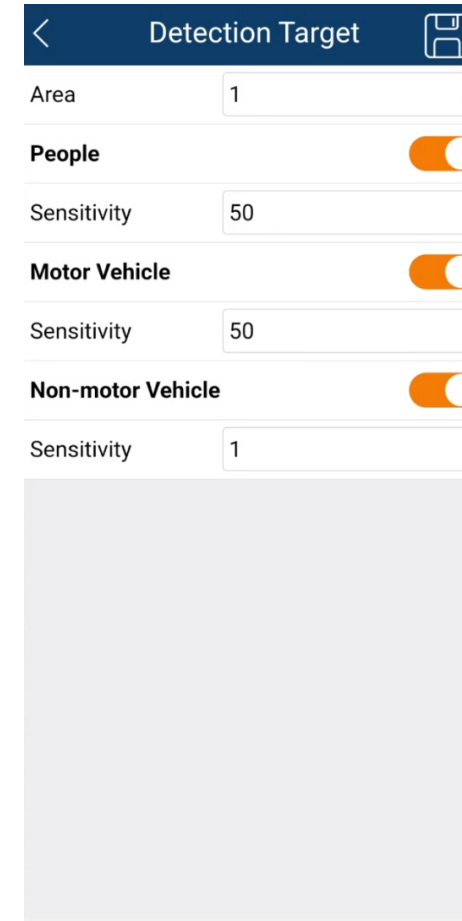
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- **Duration** - Select to choose the delay required between event triggers
- **Schedule** - Select the schedule of the event. Default schedule are shown. If extra schedules have been created they will also show in the list.



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- **Detection Target**
 1. **Area** - 1 to 4 each grid can be setup independently
 2. **People/Motor Vehicle/Non-motor Vehicle** – Enable / Disable detection of event
 3. **Sensitivity** – 1 to 100. 100 max sensitivity. This applies to People/Motor vehicle/Non-motor vehicle specific to each area.
- **Save** when completed and select back arrow



< Detection Target

Area 1

People ☒

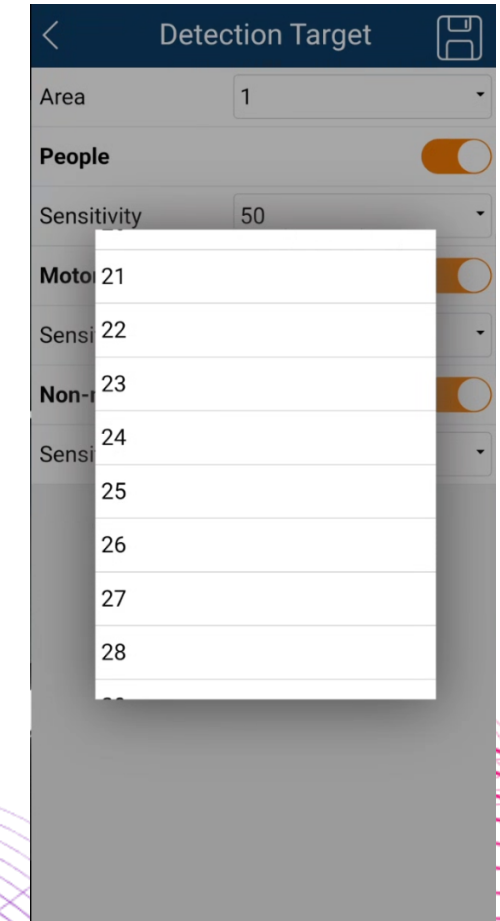
Sensitivity 50

Motor Vehicle ☒

Sensitivity 50

Non-motor Vehicle ☒

Sensitivity 1



< Detection Target

Area 1

People ☒

Sensitivity 50

Motor Vehicle ☒

Sensitivity 21

Non-motor Vehicle ☒

Sensitivity 22

23

24

25

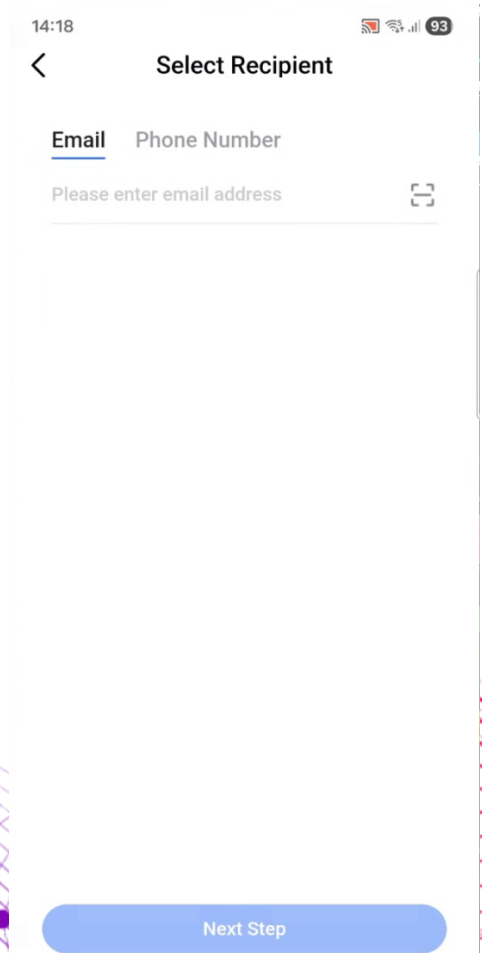
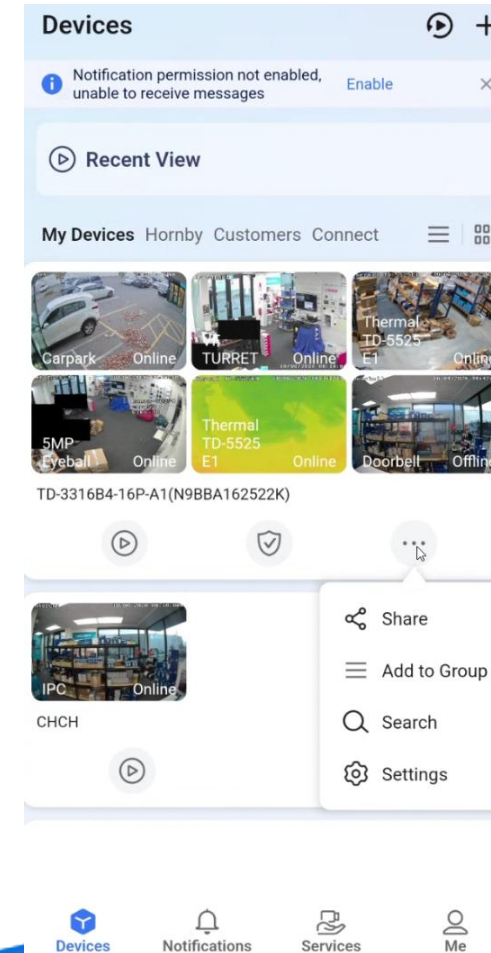
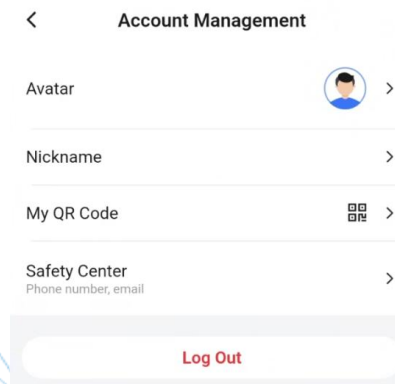
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28

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- Sharing a site to another user.
- In the Settings menu select Share 
- Enter the email address of the user account or scan **QR code** on the receiving users App. *The QR code of the user account can be found in the **ME** menu and select the email address to find **MY QR Code**.*



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- Select the device/s to be shared. Select **Next Step**.
- Adjust permissions if required. Select **Confirm**.

< Select

☐ CHCH

☒ TD-3316B4-16P-A1(N9BBA16252...

☒ Carpark

☒ VF TURRET

☒ Thermal TD-5525E1

☒ 5MP Eyeball

☒ Thermal TD-5525E1

☒ Doorbell

☒ 2MP LPR

☒ PTZ

Next Step

< Set capability

☒ TD-3316B4-16P-A1(N9BBA162522K)

☐ Carpark
Preview • Playback • Alarm notification • Talk

☐ VF TURRET
Preview • Playback • Alarm notification

☐ Thermal TD-5525E1
Preview • Playback • Alarm notification • Talk

☐ 5MP Eyeball
Preview • Playback • Alarm notification • Talk

☐ Thermal TD-5525E1
Preview • Playback • Alarm notification

☐ Doorbell
Preview • Playback • Alarm notification • Talk

☐ 2MP LPR
Preview • Playback • Alarm notification • Talk

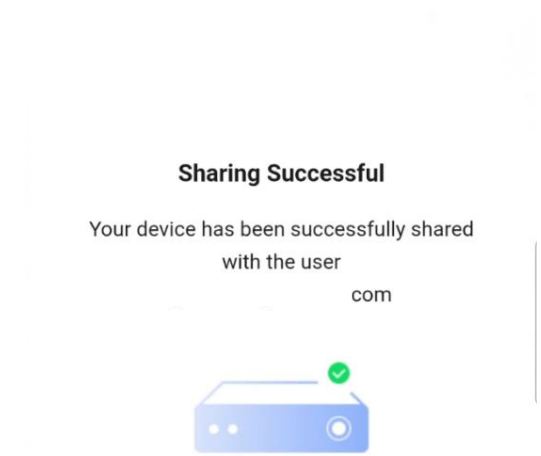
☐ PTZ
Preview • Playback • Alarm notification • Talk • PTZ

☐ 4MP Active Deterrent

Confirm

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- Select **Confirm** if satisfied with selection.
- Select **Complete** once App shows **Sharing Successful**
- *A notification will appear in the receiving app notifications of shared site request. Once accepted the site will appear on the shared users App*



Confirm

Complete

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