



Introduction

Solution Link is now available with a free license and you're able to download, install and use this product at no charge with the understanding that there is only support for MyAlarm registered installers.

If you don't have a MyAlarm account please go to myalarm.com.au and register as an installer which is free of charge.

Visit <http://www.alarmsoftware.com.au/Solutionlinkupdate> to download the files you require. If direct linking is not supported by your email client, copy and paste the above link into your browser.

Enter the download password **Bw3Y7m80E1KC** when prompted exactly as displayed as its case sensitive.

NEW Installation

Select the INSTALLATION package and choose Save to download the 2.3GB file.

Once the download is complete select the file and follow the on screen installation instructions.

Default Logins

Default Operator Name = ADMIN

Default Operator Password = ADMIN

Default Maintenance Utility Password = ADMIN

Upgrading existing Solution Link

It is recommended that you make a backup copy of your existing database before upgrading by using the tools/select all menu then select tools/export and follow the prompts.

Method 1:

Run Solution Link on your PC and then select HELP followed by CHECK FOR UPDATE and then follow the on screen instructions.

Method 2:

Visit <http://www.alarmsoftware.com.au/Solutionlinkupdate> select the UPDATE package and choose Save to download the file.

Once the download is completed select the file and follow the installation instructions.

Logging In

Log on by entering the default operator name ADMIN and the default password ADMIN. If more than one database server is available use the drop down list to select the database you wish to connect to. In most situations only one database is required.

Network

For networked, multi user applications, the client software needs to be installed on all machines which require Solution Link access.

If no Solution Link database server exists you will need to create one. This can be created on the same machine as the Solution Link client software or on a network server if more than one person needs to access the same data.



The database server can only be installed on the PC where the installation program is run. It cannot be installed remotely across the network.

TECHNICAL SPECIFICATIONS (minimum)

Product Code	SW500B
Operating System	Windows 11 (64bit)
Processor type	Intel i5
Processor speed	2Ghz
Memory (RAM)	8 GB
Free space (GB)	20 GB